

Press Release

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Apleona

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Apleona provides integrated facilities management for Deutsche Bank

Germany's leading bank, Deutsche Bank, has extended its partnership with Apleona with an agreement until 31 December 2029. The portfolio comprises approximately 825 properties and locations in Germany and Luxembourg. It ranges from the famous towers in Frankfurt, Deutsche Bank's headquarters, to branches and locations with ATMs, including those of Deutsche Bank's Postbank brand.

The partnership with Deutsche Bank dates back to 2001 and has been continuously expanded and developed over the past 25 years. Deutsche Bank is now one of Apleona's major clients, supported by a modern integrated facility management contract from Apleona's International Corporate Clients (ICC) division. The depth and range of services provided is now at a very high level. Apleona provides almost the full range of real estate services, from facility services (including technical facilities management, maintenance and refurbishment), client services (including cleaning, catering, mail distribution and reception services), operational management (energy and space management) and contract management (e.g. finance and reporting, business continuity management).

Making an active contribution to the sustainability transformation of Deutsche Bank

Apleona is also supporting Deutsche Bank on its path to net zero with decarbonisation and energy optimisation services. For example, since the beginning of 2024, Apleona and its subsidiary Recognizer have been using automated and AI-driven systems to increase energy efficiency, reduce operating costs and CO2 emissions in various bank's properties, thereby actively contributing to the client's sustainability transformation across several hundred thousand square metres of Deutsche Bank occupied space. In addition, Apleona has been tracking the EcoVadis rating of key subcontractors for two years, thereby supporting Deutsche Bank on its supply chain sustainability initiatives.

For Dr Jochen Keysberg, CEO of Apleona, "the close and trusted relationship with Deutsche Bank shows that a facilities management service provider can evolve over the years into a strategic partner that actively supports its client's portfolio, workplace and sustainability strategy with the aim of continuously strengthening its portfolio and flexibly adapting it to changing needs. With Apleona's support, Deutsche Bank has been decarbonising its real estate portfolio for many years".

Rebecca Short, Chief Operating Officer for Deutsche Bank, said: “Our long-standing relationship with Apleona is built on trust, collaboration and a shared goal to create the best possible workspaces for our employees to come together and serve our clients. With this new contract, we have secured efficient and stable building operations in our German and Luxembourg markets.”

Apleona COO Michael Engel, who is responsible for the ICC division at Apleona, said: “The renewed contract extension is both an honour and a challenge for us, as we are subject to the strict regulations of the German financial sector as a service provider and our employees must work to the same standards as international financial groups in areas such as compliance and the implementation of IT security measures.”

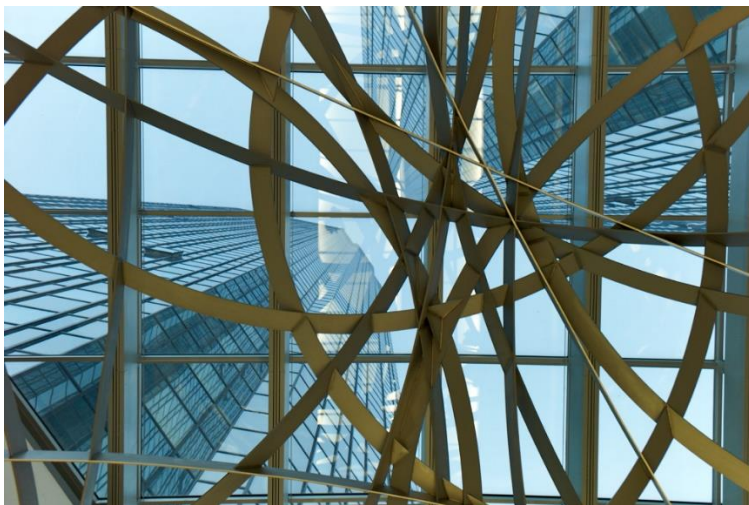


Photo: 2_Looking:through_the_Sphere(1)@DeutscheBank

About Apleona

Apleona is a leading European real-estate services provider and facility manager based in Neu-Isenburg near Frankfurt am Main. Over 40,000 employees in more than 30 countries manage and operate real estate from all asset classes, production facilities, and cross-regional and country portfolios. Its customers include market-leading companies from a wide range of industries, including technology, finance, healthcare, chemicals, automotive, utilities, and information and communications technology companies. The range of services it provides extends from integrated facility management, building services engineering and interior fit-outs to commercial services and real estate management. Apleona's business model focuses on hard services, most of which the company provides itself. The company's regional focus is on the area covered by Germany, Austria and Switzerland. With its partnership-based contracting models, innovative products, and digital solutions, Apleona helps its customers develop and implement ESG, workplace and portfolio optimization strategies.